**Flu Vaccinations 2020-21 season: FAQs:**

**When will the flu clinics be held?**

Our flu clinics will be held on Saturdays from 5th September across sites. The dates and times will be confirmed, the first cohort of patients clinics will be for over 65yrs. After which there will be a variety of Saturday appointments available to book during September and October.

**How do I book?**

Text messages and invitations are being sent to those who are over 65yrs and [**at risk**](https://www.nhs.uk/conditions/vaccinations/flu-influenza-vaccine/#:~:text=You're%20eligible%20for%20the%20flu%20vaccine%20this%20year%20(2020,March%202021%2C%20you%20do%20qualify.) in the next 2 weeks and once you have received this invitation you will be able to book your appointment.

**I haven’t received an invitation?**

If you think you are [**at risk**](https://www.nhs.uk/conditions/vaccinations/flu-influenza-vaccine/#:~:text=You're%20eligible%20for%20the%20flu%20vaccine%20this%20year%20(2020,March%202021%2C%20you%20do%20qualify.) and qualify for a free NHS Flu Vaccine but haven’t received an invitation, please contact the practice and the team will investigate this for you.

**I’ve heard 50-64 years old can have the vaccine this year?**

Later in the year, the flu vaccine may be given to people aged 50 to 64 who do not have a clinical risk. More information will be available later in the autumn as we await to hear about National vaccine stock. You will then be invited to attend.

**What measures are you putting into place?**

* Longer appointment times which will limit the amount of patients in the surgery at one time.
* Flu appointments, rather than timed drop in clinics.
* Social distancing floor stickers
* Hand gel available at all sites
* One way entrance and exit where possible
* Patients may be asked to wait outside until their appointment time.
* Patients requiring Flu and Pneumonia vaccinations will be given a longer appointment.
* Staff will be wearing PPE.

**How can I help?**

* Wear a face covering.
* Maintain social distancing.
* Arrive on time (please do not arrive early as you may have to wait outside)
* **Please ensure you have booked an appointment -** you may be refused access as we are carefully monitoring numbers in the building
* Walk if possible as the car park does get busy.

**Please do not attend if you have any Coronavirus symptoms i.e.**

* a new continuous cough.
* a high temperature.
* a loss of, or change in, your normal sense of taste or smell (anosmia)